

HILLSBOROUGH ANTIQUES MALL TERMS AND CONDITIONS

PLEASE READ CAREFULLY BEFORE MAKING A PURCHASE

Availability of Items for Purchase

Items listed online are available for immediate purchase through the secure PayPal check out system. *If you are interested in purchasing a large piece of furniture, contact us at (919)732-8882 for a shipping quote and final purchase price.* Since we sell antiques both in house and online, we make every effort to ensure sure items online are available for immediate purchase. If you see an item in which you are interested please feel free to place an order through PayPal or if you prefer, email us first to confirm availability and/or for more information. You can call always call us at (919)732-8882. Monday- Saturday 10am-5pm, or Sunday 1pm-5pm. If you prefer, you can contact via email from the contact page.

Payment Options

We prefer payments be processed with credit card or PayPal account via the secure PayPal server (PayPal account not required). Upon request, we accept payment in the USA by money order, personal or business check. All international orders must be paid via the PayPal check out system in USD. Items are shipped within 3 business days of verified payment. We reserve the right to hold all merchandise until payment via check has cleared our bank.

All orders delivered within the State of North Carolina must include the current sales tax, unless we have a current resale certificate on file. As of July 2007 the sales tax rate is 6.75%.

Packing and Shipping

For most items, we use a professional shipper. At this time we are using a fixed cost shipping charge. If you need an exact shipping charge, email us before you place an order. Whenever possible, we ship items via UPS, USPS, or FedEx for domestic shipments. Every item is fully insured. Large items are available for pick up at the Hillsborough Antiques Mall or will be shipped via a door-to-door delivery service with an insured private carrier. We also offer in house delivery within a 75 mile radius of Hillsborough, NC for a reasonable fee. Please contact us for quotes on international shipments. We only ship to street address, no P.O. Boxes.

Our Guarantee and Returns

Your business is very important to us. Therefore, customer satisfaction is 100% guaranteed by our return policy. In the event that you are not satisfied with your purchase, you may return the item(s) for a full refund of purchase price (shipping and handling fees excluded); provided that it is returned to us in the same condition as it was received. Simply notify us within 48 hours of receipt and ship it back to us, fully insured at your expense within 7 days. Upon receipt of your return, we will immediately process your refund using the same means of payment chosen at the time of purchase.

Hillsborough Antiques Mall's years of experience guarantees that the description, condition, age, and origin of merchandise provided in this website and in any written or verbal information provided by any of its dealers is deemed to be true and accurate to the best of our knowledge.

Privacy Policy

Hillsborough Antiques Mall is committed to safeguarding your privacy as a customer. We do not collect personally identifiable information about you while you surf our website. Should you decide to contact us with a request, any information you choose to give us will be used solely by Hillsborough Antiques Mall to provide you with the service or product you requested. We do not sell, share, or exchange names, or any other information about you, with third parties. Any information about you will be kept strictly confidential.

The information you provide upon making contact with Hillsborough Antiques Mall includes facts that are necessary for us to do business with you. All information is stored and maintained in a secure location separate from this website. We may use mailing addresses, telephone numbers, and/or email addresses to notify you of purchase transactions, upcoming events, shipment arrivals, etc. If at any time you wish to be removed from our mailing lists, [click here](#) to send us such request.

If you have any questions regarding this privacy statement, the practices of this site, or your dealings with this website, feel free to contact us.

Thank you for shopping with Hillsborough Antiques Mall. We always appreciate your business.